

## **MET-ED RESTORES SERVICE AFTER ICE AND WIND STORM Ice and Water Available to Customers Without Power**

Reading, PA – Metropolitan Edison (Met-Ed) has restored service to more than 100,000 customers following this weekend's ice and wind storm. Freezing rain caused up to an inch of ice to accumulate on trees and wires throughout Adams, York, Lebanon and Berks Counties, causing widespread damage to Met-Ed's electrical system.

Currently, approximately 31,000 customers remain without power, with damage reported in nearly 2,000 locations, including eight transmission structures in Lebanon County. While restoration efforts are being complicated by wind gusts in excess of 40 miles per hour, the company expects to have service restored to most customers by Tuesday or early Wednesday.

"I want to thank our customers for their patience and our employees for their hard work and dedication," said Douglas S. Elliott, president of Pennsylvania Operations for FirstEnergy (NYSE: FE), Met-Ed's parent company. "In addition to our Met-Ed employees, we have called in more than 250 crews from other FirstEnergy operating companies and outside contractors to help ensure we get our customers' service restored as quickly as possible."

Areas hardest-hit by the storm include Lebanon, Reading, Boyertown, Hanover, Gettysburg, York, Hamburg and Dillsburg.

Water and ice are available to Met-Ed customers affected by the storm until 6:00 p.m. Wednesday, December 20, at the following locations:

**Reading**

Redner's Leesport  
5479 Pottsville Pike  
Leesport, PA 19533

Redner's Kenhorst  
1970 New Holland Road  
Kenhorst, PA 19607

#73 Giant Food Store  
3935 Perkiomen Avenue  
Reading, PA 19606

Redner's Hamburg  
500 Hawk Dr  
Hamburg, PA 19526

Redner's Exeter  
Shelbourne Square  
Shelbourne Rd & Route 422  
Exeter, PA 19606

#251 Giant Food Store  
1100 Rockland Square  
Reading, PA 19604

**Boyertown**

Redner's Pottsgrove  
North End Shopping Center  
1300 N Charlotte St  
Pottstown, PA 19464

Redner's Boyertown  
County Line Village  
116 County Line Village  
Boyertown, PA 19512

#260 Giant Food Store  
799 State Street  
Pottstown, PA 19464

Redner's Douglassville  
Routes 422 & 662  
Douglassville, PA 19518

Redner's Red Hill  
58 East Sixth Street  
Red Hill, PA 18076

**Lebanon**

Redner's Palmyra  
220 Campbelltown Road  
Palmyra, PA 17078

#266 Giant Food Store  
837 Bowman St.  
Lebanon, PA 17046

#14 Giant Food Store  
1278 S Market St  
Elizabethtown, PA 17022

#310 Giant Food Store  
830 N US 15  
Dillsburg, PA 17091

(more)

**York**

Redner's Columbia  
3985 Columbia Ave  
Columbia, PA 17512

#79 Giant Food Store  
275 Pauline Drive  
York, PA 17402

#86 Giant Food Store  
1750 Loucks Road  
York, PA 17404

#306 Giant Food Store  
2130 Palomino Rd.  
Dover, PA 17315

#300 Giant Food Store  
3175 Cape Horn Rd  
Red Lion, PA 17356

#19 Giant Food Store  
1200 W Market St.  
West York, PA 17404

87 Giant Food Store  
2415 E Market St.  
York, PA 17402

#242 Giant Food Store  
4215 N George St Ext.  
Manchester, PA 17345

#271 Giant Food Store  
14635 Mt Airy Road  
Shrewsbury, PA 17361

**Gettysburg**

#267 Giant Food Store  
44 Natural Springs Rd.  
Gettysburg, PA 17325

**Hanover**

#80 Giant Food Store  
801 Baltimore St  
Hanover, PA 17331

#054 Giant Food Store  
455 Eisenhower Drive  
Hanover, PA 17403

To ensure safety, customers are reminded to contact their electric company or their local police or fire department to report downed power lines, and are cautioned to never touch downed lines, because they may still be carrying electricity. Customers should never try to remove trees or limbs from power lines. They should wait for utility crews to arrive.

(more)

Other tips for customers without power:

- Call 1-888-544-4877 (1-888-LIGHTSS) to report your outage – it's the fastest way to begin the restoration process.
- Avoid opening the refrigerator or freezer. A full freezer can keep food frozen for up to three days if it's kept closed.
- Unplug major appliances until after the power has been restored. Keep one light connected so you will know when the power is back on.

Met-Ed serves approximately 545,000 customers in 13 Pennsylvania counties.

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